

Service Call Request New Zealand

To ensure prompt processing of your request, please Email this form to nzaftersales@kohler.com
 For enquiry's on a service call please contact our After Sales team on **0800 100 382**

Distributor Details		
Distributor Name:	Date:	
Store/Branch Location:	Ph:	
Contact Name: Email address if you require confirmation of receipt		
Customer Details: End user		
Customer Name:		
Site Address:		
Suburb/Town:	Email:	
Telephone (h):	Telephone (mobile):	
Product Information		
Part Number:	Colour:	Quantity:
Product Type :		
Proof of Purchase: Original order number or invoice to customer		
Date Of Purchase:	Previously Inspected: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Installation Date:	Date: _____	
Is Product Installed: <input type="checkbox"/> Yes <input type="checkbox"/> No		
<i>What is the issue or Fault :</i>		
***** <u>ATTENTION CUSTOMER / END USER</u> *****		
*** PROOF OF PURCHASE MUST BE SUPPLIED ALONG WITH THIS SERVICE REQUEST FORM OR A SERVICE and/or REPLACEMENT WILL NOT BE APPROVED ***		
Please note: If the problem found is not covered by warranty, you will be required to pay full cost of the service call including the trip charge.		
Please sign here: _____ Person paying if not warranty.		
Kohler Co. allows up to 48 hours (two business days for Customer to be contacted from receipt of this service call. Note that forms entirely completed with photos of issue will be processed first.		
Warranty Terms & Conditions can be viewed at: www.kohler.co.nz or www.Englefield.co.nz		

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****All Fields Required**